

Hawthorne Dog and Cat Hospital  
Soft re-opening protocol

Beginning Tuesday, June 15<sup>th</sup> 2021 HD&C will begin a partial re-opening process.

For the time being, only clients with scheduled doctor exams and Euthanasia procedures will be allowed in with their pets at a limited capacity. One **adult** per exam appointment may go inside. **(If this is not possible, we will still provide services as we have been this past year, curb side). No exceptions!**

Everyone who chooses to go in with their pet has to properly wear a mask, covering both mouth and nose.

We may require a temperature check and answer a few COVID related questions.

If a client arrives for any reason other than a scheduled exam or Euthanasia, we will continue to offer curb side assistance as we have successfully done so this past year.

This includes but not limited to: Medication and food pick up, vaccines, nail trims, anal gland expressions, SQ fluids and any technician type services that don't require an exam.

No public restroom use at this time.

Remember; Call us to check in when you arrive. Curb side services will still pay by phone with a credit card. (We do not take American Express).

Thank you for your understanding and we look forward to assisting you!

If you have any questions or need to schedule an appointment, please call (310)675-3328

HD&CH